

TERMS AND CONDITIONS - TATLER OFF MENU MACAU 2024

These are the terms (the "Agreement") that govern your attendance at and/or participation in the Galaxy Macau™ Presents Tatler Off Menu (the "Event") to be held in Macau from 8 to 10 November 2024 at the Galaxy Macau™ Integrated Resort (the "Venue"), presented by New Galaxy Entertainment 2006 Company Limited (the "Presenter") and organized by Tatler Asia (Hong Kong) Limited ("Tatler Asia", or the "Organiser"). The Event presents guests an opportunity to purchase food and drinks (the "Goods") provided by the vendors in partnership with Tatler Asia. By registering for the Event you are agreeing to these terms, which form a legal contract between Tatler Asia, and the registered attendee and/or participant ("you"). If you are registering on behalf of another it is your responsibility to ensure that the person attending is aware of these terms and accepts them, and by completing the registration you are warranting that you have made the attendee aware of these terms and that they have accepted these terms.

- No cancellations / refund policy. Unless the Event is cancelled, all sales are final and no refunds will be issued, tickets are non-exchangeable and nonrefundable.
- 2. All tickets cannot be re-sold. Anyone found to be re-selling their tickets will have their tickets confiscated and will not be permitted entry.
- 3. All tickets are unique to each attendee, and duplicate tickets will not be accepted. Those found with duplicate tickets will be refused entry into the Event.
- 4. Event ticket is inclusive of general admission to your selected session and your selected ticket category; free-flow of selected cocktails, mocktails [and mineral water] per person. Additional food and beverage packages (subject to a 10% service charge) are available for purchase on site. For details, please contact the relevant onsite staff.
- 5. Standing zone, seating area or cabana will be assigned by Galaxy Macau and cannot be pre-reserved.
- 6. All persons must hold a valid ticket in order to enter the Venue and attend the Event. Children under 12 years of age may enter the event free of charge, if accompanied by a paying adult (no more than one child per adult is allowed). Organiser reserves the right to demand proof of age in the form of Macau Resident Identity Card, passport or other forms of proof of identity acceptable to the Organiser.
- 7. Organiser and/or the Venue may implement crowd control measures in order to maintain the safety of all attendees.
- 8. For public safety and security reasons, Organiser and/or Venue owner has the right to search the bags and other personal belongings of all persons



- attending the Event and reserves the right as a result of such search to exclude any person from the Event and Venue should they be in possession of any prohibited items or to exclude any person who refuses to be searched.
- 9. Upon admission to the Venue you will be provided with an event wristband. This wristband must be worn throughout the event. Those who fail to present the session specific wristband will be asked to leave and not be readmitted.
- 10. Upon admission to the Venue you will be provided with a redemption card which entitles you to redeem the designated dish of each Vendor outlet. The redemption card is session specific and each entitlement must be utilized in a single transaction and any unconsumed/remaining item(s) of the redemption card will be forfeited at the end of the session. The redemption card cannot be reused or resold. Anyone found to be re-selling their redemption card will have their redemption card cancelled.
- 11. The Goods available for redemption and purchase at the Event are available through individual Vendor outlets at the Venue, and the individual Vendors of each Vendor outlet is responsible for the quality of any such Goods provided.
- 12. All feedback in relation to the Event can be sent for handling to Galaxy's Customer Services at info@galaxyentertainment.com.
- 13. The ticket you have purchased is for the Event and Organiser and/or Venue owner reserves the right to alter or change the programme, line up and offerings without prior notification.
- 14. Unless there is a weather advisory such as Typhoon 8 or above/ Rainstorms warning signal hoist in Macau, the Event will proceed. Organiser and/or Venue owner reserves the right to cancel the Event at any stage, if deemed necessary in their sole opinion, or if circumstances arise which are outside their control, including but not limited to adverse weather conditions and any Force Majeure Events. Guests are advised to check Galaxy Macau's website: https://www.galaxymacau.com/529msUwWzx/ before their visit for the latest updates. If the Event is cancelled or there are any changes to the line up, Organiser and/or Venue owner will not be liable for the payment of any compensation or any loss of money and/or expenses incurred as a result of such Event cancellation. In the event of the cancellation of the entire event only the face value of the ticket will be refunded through the ticket agent through whom the tickets were purchased.
- 15. When the Event is cancelled or rescheduled, an announcement will be released on Galaxy Macau's website: https://www.galaxymacau.com/529msUwWzx/
- 16. No outside food, alcohol or soft drinks may be taken into the Venue.
- 17. Organiser and/or Venue owner adopts a zero tolerance to drugs. You shall be refused entry or expelled from the Event and reported to the police if found to be in possession of any such illegal substances.
- 18. The following articles are prohibited at the Venue and the Event: illegal drugs or substances, musical instruments (including but not limited to drums), knives or similar weapons including chains/chain wallets, fireworks, explosives, lasers and laser pointers, flags, chairs, drones, independent sound systems,



generators, pets, smoke or gas canisters (including aerosols), megaphones, air-horns, dangerous or hazardous items of any description, glass vessels, poles (selfie sticks), unauthorized items for trading including but not limited to any goods or items using unauthorised event logos or brands, and any other item which in the sole opinion of Organiser and/or Venue owner endanger public safety. Organiser and/or Venue owner reserves the right to refuse entry to the Event or to eject anyone found to be in possession of any such item(s) without any refund.

- 19. Organiser and/or Venue owner is committed to providing a safe and inclusive environment for all attendees, regardless of their race, gender, sexual orientation, religion, nationality, age or physical ability and expect that all attendees, speakers, sponsors, and volunteers to uphold Organiser and/or Venue owner's code of conduct and treat each other with respect and dignity. Unacceptable behaviour includes but is not limited to:
 - i. harassment, intimidation, or discrimination in any form
 - ii. physical or verbal abuse
 - iii. making derogatory or offensive comments or gestures
 - iv. inappropriate physical contact or unwelcome advances
 - v. disrupting sessions, talks, or activities

Any person who engages in such behaviour will be subject to immediate expulsion from the Event without a refund, and may be barred from attending future events.

- 20. You acknowledge that Organiser and/or Venue owner reserve the right to request your expulsion from the Event if Organiser and/or Venue owner, in its sole discretion, considers your presence and/or behavior to create a disruption or to hinder the Event and/or the enjoyment of the Event by other attendees or speakers.
- 21. If you experience or witness any unacceptable behaviour, please immediately report it to event staff or security. Organiser and/or Venue owner takes all reports seriously and will take appropriate action to ensure the safety and comfort of all attendees.
- 22. You agree to be held responsible for your own safety and the safety of others and to comply with all event rules, regulations, and instructions provided by Organiser and/or Venue owner.
- 23. You agree to indemnify and hold Organiser and/or Venue owner and any of their affiliated entities harmless from any claims, damages, or expenses arising from your participation and/or attendance at the Event.
- 24. By attending the Event you acknowledge and agree to grant Organiser and/or Venue owner and any of their affiliated entities the right at the Event to record, film, photograph or capture your likeness in any media now available and hereafter developed and to distribute, broadcast, use or otherwise globally to disseminate, in perpetuity, such media without any further approval from you or any payment to you. This grant to Organiser and/or Venue owner and any of their affiliated entities include, but is not limited to, the right to edit such media, the right to use the media alone or together with other information, and the right to allow others to use and/or disseminate the media.



- 25. With regards to claims from ticket holders, Organiser and/or Venue owner and any of their affiliated entitiesshall not be liable for any loss, damage, cost or expense, except in the case of death or personal injury if due to any negligent act or omission on their part. Persons attending the Event are responsible for their own valuables and Organiser and/or Venue owner and any of their affiliated entities will not be liable for any loss or damage to personal property brought to the Venue.
- 26. The terms and conditions set out herein are subject to change from time to time and can be found on Galaxy Macau's website: https://www.galaxymacau.com/529msUwWzx/
- 27. Privacy policy. Tatler Asia's privacy policy is available at www.tatlerasia.com/global-privacy-policy.
- 28. All intellectual property rights in and to the Event, the Event content and all materials distributed at or in connection with the Event are owned by Organiser and/or Venue owner (as the case maybe), their affiliated entities and/or the Event sponsors or speakers presenting at the Event. You may not use or reproduce or allow anyone to use or reproduce any trademarks (including without limitation "Galaxy", "Galaxy Macau", "Tatler" or other trade names appearing at the Event, in any Event content and/or in any materials distributed at or in connection with the Event for any reason.
- 29. To the fullest extent permissible by law, Organiser and/or Venue owner and any of their affiliated entities shall be entitled to assign any and all of its rights and obligations under these terms and conditions provided that your rights are not adversely affected to any material extent.
- 30. If any provision contained in the terms and conditions set out herein is found to be invalid or unenforceable by any Macau court, the invalid or unenforceable provision shall be severed or amended in such a manner as to render the rest of the provision(s) and the remainder of these terms and conditions shall remain valid and enforceable.
- 31. Should there be any discrepancy between the Chinese and English versions of these terms and conditions, the English shall prevail.