

## Terms and Conditions of BOC Visa Credit Card to enjoy exclusive discount 15% off on Galaxy Music Gala: Lang Lang and Macao Orchestra concert tickets:

- The booking period of BOC Visa Credit Card to enjoy exclusive discount 15% off on Galaxy Music Gala: Lang Lang and Macao Orchestra concert tickets (the "Discount Offer") is from December 9, 2024 to January 19, 2025, both dates inclusive (the "Booking Period").
- 2. Unless otherwise specified, Discount Offer is applicable to the following payment methods with a BOC Credit Card (the "Eligible Credit Card") during the Booking Period:
  - BOC Visa cards issued in Hong Kong bearing the BOC logo, and/or;
  - BOC Visa cards issued by BOC (Macau) or Banco Tai Fung bearing the BOC logo.

**Ineligible credit cards** include but not limited to BOC Credit Cards issued in the any other regions, and Business Cards, and Corporate Cards, U.S. dollar cards, Private Client Cards and Intown Online Cards issued in any region. Transactions made via any third-party or e-Wallet payment methods (including but not limited to Apple Pay, Google Pay, Samsung Pay, Alipay HK, BoC Pay, WeChat Pay, etc.) are not applicable to this offer.

- During the Booking Period, a customer using an Eligible Credit Card (the "Customer") can enjoy the Discount Offer from 12:00 on December 9, 2024 to 17:00 on January 19, 2025 via the MacauTicket.com website at <u>www.macauticket.com</u> (the "MacauTicket.com").
- 4. Tickets are limited and available on a first-come-first-served basis while stocks last. Regardless of price and show date, each Eligible Credit Card can only be used for one booking transaction with a maximum of 10 tickets per booking transaction. When purchasing the tickets, the system will offer the best available seats to Customers. Customers cannot select their own seats during the ticketing process.
- 5. No handling fee, customer service fee and shipping fee will be charged per transaction. The booking can only be confirmed after successfully completing the payment process.
- 6. The ticket purchase will be settled in MOP and will be debited instantly from the Eligible Credit Card. If it cannot be debited successfully, the booking will be cancelled automatically.
- 7. The Discount Offer is not transferable and cannot be exchanged for cash. The Discount

Offer is not for partial redemption or resale.

- 8. The Discount Offer cannot be used in conjunction with any promotional offers or membership discounts.
- 9. All purchased and issued Ticket(s) cannot be exchanged, cancelled, returned or refunded. The total price of ticket(s), Customer Service Fee and Shipping Fee (if applicable) cannot be refunded under any circumstances.
- 10. Any ticket alteration may result in failure to enter the event.
- 11. If the Tickets are lost, defaced or stolen, no reissue will be arranged. Please contact the MacauTicket.com to handle lost ticket matters.
- 12. If Customer completed the transaction successfully and chose to receive eTicket, a confirmation email for ticket purchase will be sent to the email address provided by Customer as a reference of successful transaction. Customer should ensure the provided email address / information is correct. Bank of China (Hong Kong) Limited ("BOCHK"), BOC Credit Card (International) Limited (the "Company"), and New Galaxy Entertainment 2006 Company Limited and other subsidiary companies (the "Organizer") will not be responsible for any lost tickets due to the submission of invalid or inaccurate personal information (such as inaccurate mailing address, etc.) by the Customer, or any delayed or undelivered emails due to the submission of incorrect email addresses by Customers, or due to issues that are out of MacauTicket.com 's control (such as problems caused by Internet, email service providers, etc.). If Customer completed the transaction successfully and chose to receive physical ticket, customer can pick up the physical ticket at Macau Ticket Outlet. For details, please refer to <a href="https://www.macauticket.com/TicketWeb2023/en/retailSales.">https://www.macauticket.com/TicketWeb2023/en/retailSales.</a>
- 13. No cancellation of the Event Tickets will be accepted once the purchase is confirmed by MacauTicket.com. Under no circumstances there will be a refund of the Event Tickets, save and except that the Event is formally announced to be cancelled by the organizer.
- 14. Ticket booking is subject to the terms and conditions of MacauTicket.com.
- 15. The details of the Show will be determined by the Organizer at its sole discretion. The Organizer reserves the right to modify the content of the event program without prior notice, including but not limited to the artist, performance time or performance content, etc. Any such modification will not constitute any reason for ticket refund or conversion. In case of disputes arising between the Organizer and the Customer, the Organizer reserves the right of final decision as its sole discretion.
- 16. In case of cancelation or postponement of the Show for any reasons or adverse weather, the Organizer reserves the right to refund tickets or change the performance date.
- 17. The Organizer reserves the rights to suspend, terminate, amend or modify the event if there are any changes necessary.
- 18. The Organizer shall bear no responsibility for the messages displayed or communicated by any third party during the Event.

- 19. By participating in this Promotion, the Customer acknowledges that he/she has read, understood, accepted and agreed to be bound by these Terms and Conditions.
- 20. BOCHK and/or the Company will determine the eligibility of each transaction by matching the cardholder transaction records held by BOCHK or the Company and the relevant data provided. If the information from the cardholder differs from those of the Card Company records, the latter shall be final and conclusive.
- 21. The Show is organized by the Organizer, while the Booking Service is provided by MacauTicket.com. BOCHK and/or the Company make no representation or guarantee as to the quality and availability of the Service provided by MacauTicket.com, the Show organized by the Organizer, or the information provided by MacauTicket.com and/or the Organizer. BOCHK and/or the Company shall not be liable for any matters arising from or in connection with the Service, the Show, or the information provided by MacauTicket.com and/or the Organizer. Any enquiry regarding the Show or any relevant information should be directed to MacauTicket.com and/or the Organizer.
- 22. BOCHK and/or the Company are not the service providers of the Show/Booking Service and/or related services. Any enquiries, opinions, claims, complaints or disputes relating to the Show/Booking Service and/or related services should be directed to the respective service providers. BOCHK and/or the Card Company accept no liability for and shall not be responsible for the quality of products and/or services or any other matters relating to the Organizer and/or MacauTicket.com.
- 23. Terms and conditions apply. Please refer to relevant promotion materials, or staff of BOCHK and/or the Company and/or the Organizer and/or MacauTicket.com for details.
- 24. All images and details are for reference only.
- 25. These terms and conditions shall be governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region.
- 26. No person other than the customer, BOCHK and/or the Company and/or the Organizer and/or MacauTicket.com will have any rights under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefits of any of the provisions of these terms and conditions.
- 27. BOCHK and/or the Company and/or the Organizer and/or MacauTicket.com reserve the right to amend, suspend or cancel the Promotion or its terms and conditions.
- 28. Should there be any discrepancy or inconsistency between the English and the Chinese versions of these terms and conditions, the Chinese version shall prevail.

Reminder: To borrow or not to borrow? Borrow only if you can repay!