

Galaxy Rewards Membership Privileges – Hotel Terms and Conditions

Member Exclusive Rate:

Additional Terms and Conditions for Galaxy Rewards Member Room Rate

1. The Galaxy Rewards Member Rate is available exclusively to eligible Galaxy Rewards members booking through designated direct booking channels.
2. A valid Galaxy Rewards membership and matching photo identification must be presented upon check-in for verification purposes.
3. If membership eligibility cannot be verified at check-in, the Hotel reserves the right to adjust the reservation to the prevailing Best Available Rate.
4. The Member Rate discount applies to the room rate only and cannot be combined with any other promotion, package, coupon, voucher or discount unless otherwise specified.
5. Reservations booked under the Member Rate are non-transferable and may not be sold, assigned or otherwise transferred to another person.
6. A maximum of two (2) rooms per night may be reserved under the Member Rate. The Member must occupy at least one (1) of the rooms booked.
7. Eligible stays booked under the Member Rate may earn Resort Points and qualify for tier progression in accordance with the Galaxy Rewards Program Terms and Conditions.
8. All other booking terms, cancellation policies and hotel conditions applicable to this rate plan shall remain unchanged.

Member Exclusive Rate:

JW Marriott at Galaxy Macau – Flexible Rate

Offer details

- 1-night stay
- Free access to Grand Resort Deck* (Valued at MOP888)
- Complimentary WiFi Access
- Access to Wellness Health Club and Outdoor Swimming Pool
- Free Access to Galaxy Edutainment Center and JW Kids Club

Terms and Conditions

1. Booking must be guaranteed by credit card and room rate will be charged upon arrival.
2. All cancellations or amendments must be made by 3pm, one day prior to the arrival date. Room rate of the first night plus service charge and tourism tax will be charged for no show or late cancellation.
3. The registered guest must be 18 years of age or above to check in.
4. The maximum number of registered persons in any room at JW Marriott at Galaxy Macau is 3 adults (with extra supplement charge) or 2 adults and 2 children aged 12 or below.
5. Access to Grand Resort Deck is limited to maximum 3 adults (with extra supplement charge) or 2 adults and 2 children per room. Patrons who exceed the maximum room occupancy are required to purchase a Grand Resort Deck Day Pass to enjoy the Grand Resort Deck access.
6. The third occupying guest (13 years old or above) or any request for an extra bed is subject to a surcharge of MOP/HKD500 per person per night at JW Marriott at Galaxy Macau; and surcharges are subject to 10% service charge and 5% tourism tax.

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7. *Grand Resort Deck opening hours are subject to weather conditions, seasonal closure, safety reasons and operational requirements. No compensation or refunds will be provided for closures resulting from these circumstances. For the latest information and operational updates, please visit <https://www.galaxymacau.com/grand-resort-deck/>.

Complimentary Room Upgrades

1. This offer is subject to on-day availability.
2. Redemption requires presentation of a valid e-membership card at check-in.
3. This offer will be assigned upon arrival.
4. Members should be one of the guests staying in the room.
5. This offer cannot be transferred and cannot be exchanged for cash.
6. If there is any dispute, New Galaxy Entertainment 2006 Company Limited and/or Successful Richness Limited reserves the right to make the final decision.
7. New Galaxy Entertainment 2006 Company Limited and/or Successful Richness Limited reserves the right to amend the terms and conditions without notice and are not responsible for consequences of the aforementioned changes.
8. In the event of any discrepancy or inconsistency between this language version and other language versions, the English version shall prevail.

Early Check-In

1. This offer is subject to on-day availability.
2. Redemption requires presentation of a valid e-membership card at check-in.
3. This offer cannot be transferred and cannot be exchanged for cash.
4. If there is any dispute, New Galaxy Entertainment 2006 Company Limited and/or Successful Richness Limited reserves the right to make the final decision.
5. New Galaxy Entertainment 2006 Company Limited and/or Successful Richness Limited reserves the right to amend the terms and conditions without notice and are not responsible for consequences of the aforementioned changes.
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Late Check-Out

1. This offer is subject to on-day availability.
2. Redemption requires presentation of a valid e-membership card at check-in.
3. This offer cannot be transferred and cannot be exchanged for cash.
4. If there is any dispute, New Galaxy Entertainment 2006 Company Limited and/or Successful Richness Limited reserves the right to make the final decision.

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