

Galaxy Rewards Membership Privileges – Experience Terms and Conditions

Complimentary Access to Grand Resort Deck

1. This offer is subject to availability.
2. Redemption requires presentation of a valid e-membership card.
3. Members with this e-voucher may enjoy complimentary access to Grand Resort Deck and bring up to two accompanying guests.
4. This offer cannot be transferred and cannot be exchanged for cash.
5. This offer is not for partial redemption or resale.
6. This offer cannot be used in conjunction with other promotional offers.
7. If there is any dispute, New Galaxy Entertainment 2006 Company Limited and/or Successful Richness Limited reserves the right to make the final decision.
8. New Galaxy Entertainment 2006 Company Limited and/or Successful Richness Limited reserves the right to amend the terms and conditions without notice and are not responsible for consequences of the aforementioned changes.
9. In the event of any discrepancy or inconsistency between this language version and other language versions, the English version shall prevail.

Complimentary Access to Edutainment Centre

1. This offer is subject to availability.
2. Redemption requires presentation of a valid e-membership card.
3. Members with this e-voucher may enjoy complimentary access to Edutainment Centre and bring one accompanying adult and two accompanying children.
4. Blackout dates apply (all non-applicable dates will be subject to change): September 25, 26, and 30, October 1 and 2, and December 19, 20, 24, 25, and 31, 2026.
5. This offer cannot be transferred and cannot be exchanged for cash.
6. This offer is not for partial redemption or resale.
7. This offer cannot be used in conjunction with other promotional offers.
8. If there is any dispute, New Galaxy Entertainment 2006 Company Limited and/or Successful Richness Limited reserves the right to make the final decision.
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Complimentary Spa Treatment Extension: Extra 30 minutes

1. Members are entitled to receive an additional 30 minutes of treatment at Banyan Tree Spa Macau or The Ritz-Carlton Spa, Macau.
2. Advance reservations are strictly required, and the privilege applies solely to selected massage treatments.
3. Redemption requires presentation of a valid e-membership card and the e-voucher during purchase.

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4. At Banyan Tree Spa Macau, purchasing a 60-minute full body massage or a 60-minute facial entitles members to one complimentary 30-minute treatment: Chakra Head Massage, Back Massage, Calming Bath Ritual, Body Scrub, Experience Facial, or Eye Treatment.
5. Banyan Tree Spa Macau enforces daily blackout hours from 3:00 PM to 6:00 PM, as well as blackout dates across all public holidays.
6. At The Ritz-Carlton Spa, Macau, purchasing any choice of 60-minute and above Massages or Facials entitles members to a complimentary 30-minute selection of Enhancements: Back, Neck & Shoulder Massage, Hand or Foot Reviver, Hot Stone Melter, or Luxury Gemstone Roller.
7. All treatments under this offer are subject to overall venue availability.
8. This offer is strictly non-transferable, cannot be exchanged for cash, and must not be resold or partially redeemed.
9. This offer cannot be used in conjunction with other promotional offers.
10. If there is any dispute, New Galaxy Entertainment 2006 Company Limited and/or Successful Richness Limited reserves the right to make the final decision.
11. New Galaxy Entertainment 2006 Company Limited and/or Successful Richness Limited reserves the right to amend the terms and conditions without notice and are not responsible for consequences of the aforementioned changes.
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Complimentary Access to Health Club Benefit at Banyan Tree Macau

1. This offer is subject to availability.
2. This offer is only applicable to the Health Club Benefit at Banyan Tree Macau.
3. Members with this e-voucher may enjoy complimentary access to the Fitness Centre and bring one accompanying guest.
4. Redemption requires presentation of a valid e-membership card together with the corresponding e-voucher.
5. This offer cannot be transferred and cannot be exchanged for cash.
6. This offer is not for partial redemption or resale.
7. This offer cannot be transferred and cannot be exchanged for cash.
8. If there is any dispute, New Galaxy Entertainment 2006 Company Limited and/or Successful Richness Limited reserves the right to make the final decision.
9. New Galaxy Entertainment 2006 Company Limited and/or Successful Richness Limited reserves the right to amend the terms and conditions without notice and are not responsible for consequences of the aforementioned changes.
10. In the event of any discrepancy or inconsistency between this language version and other language versions, the English version shall prevail.