

Terms and Conditions

1. The promotional period for the Offer is from 1 October 2026 to 31 December 2026 (the 'Promotional Period').
2. During the Promotional Period, Eligible HSBC Cardholder ('the Cardholder') can enjoy the following by presenting Eligible Credit Card at Galaxy Resort's designated redemption counters ('Offer'):

Eligible Credit Card	Offer
HSBC Privé	Redeem a complimentary upgrade to Galaxy Rewards Black Membership
HSBC Premier Mastercard®	Redeem a complimentary upgrade to Galaxy Rewards Platinum Membership

3. During the promotional period, the Cardholder can enjoy the Offer if:
 - a. holding an Eligible Credit Card and the credit card account is valid and in good standing during the promotional period and the Offer fulfillment period; and
 - b. successfully redeem the Offer at Galaxy Resort's designated redemption counters. To redeem the Offer, Galaxy Resort may ask the Cardholder to present the Eligible Credit Card and identification document for verification.
4. The Cardholder must sign up as a member of 'Galaxy Rewards' to enjoy the Offer.
5. The Cardholder can enjoy the complimentary upgrade according to the eligibility upon presenting the Eligible Credit Card and identification document at designated redemption counters for verification.
6. The redemption locations and service hours are as follows:

Location	Service hours
Promenade East Concierge (next to McDonald's) at Galaxy Promenade	10:00am - 10:00pm, daily
Pearl Lobby Concierge (next to DFS Macau, Galaxy Macau (Beauty) store) at Galaxy Promenade	
Promenade Central Concierge (next to Miu Miu store) at Galaxy Promenade	

7. The Cardholder cannot:
 - a. exchange the Offer for cash, other products, services or discounts or transfer the Offer;
 - b. use the Offer together with any other Offer (unless otherwise specified); and,
 - c. redeem the Offer more than once during the promotional period.
8. These terms and conditions and the terms and conditions of Galaxy Rewards will apply. Galaxy Resort and HSBC reserve the right to vary or cancel the Offer or amend the terms and conditions from time to time without prior notice. Please refer to the relevant website or check with the staff of Galaxy Resort for the latest details, availability and terms and conditions of the Offer.
9. If Galaxy Resort or HSBC believe that the Cardholder has acted in a fraudulent or abusive way, the Cardholder will not be able to enjoy the Offer.
10. In case of disputes arising out of this promotion, the decision of Galaxy Resort and HSBC shall be final and conclusive.
11. By participating in the Offer, the Cardholder hereby authorize New Galaxy Entertainment 2006 Company Limited and its affiliated companies (collectively, the 'Galaxy Group') to collect, use, store, analyze and process by any means and whether in Macau or in another jurisdiction the

Cardholder's personal information ('Data'), for the purposes stated herein as well as for marketing any casino, food and beverage, accommodation, entertainment related services and products, including via direct marketing. The Cardholder consent to the confidential communication and transfer of the Data to such service providers (properly licensed to provide such services under Macau law) who are engaged by the Galaxy Group at any time to assist with the administration, analysis and management of the Data. For the purpose of providing services to the Cardholder, Galaxy Group may seek the Cardholder's separate consent to the disclosure to employees, agents, contractors, subsidiaries, affiliates and third party providers of Galaxy Group, the collection and use of sensitive Data, or cross-border Data transfer activities involving other jurisdictions. The Cardholder has the right at any time to update or revise the Data, or refuse or withdraw their consent for Data treatment provided herein by choosing to unsubscribe to any electronic newsletters or marketing communications, or by calling the customer services hotline of Galaxy Resort at +853 8886 1027. For more information on Data practices, please refer to Privacy Policy.

12. In the event of any discrepancy or inconsistency between the English version and the Chinese version of the promotional materials and these terms and conditions, the English version shall prevail.